

F.No. MetI-24/3/2021-METAL-I
Government of India
Ministry of Mines

Shastri Bhawan, New Delhi
Dated the 6th January, 2026

OFFICE MEMORANDUM

Subject: Technical disruption of Non Ferrous Metal Import Monitoring System (NFMIMS) portal due to server migration – Request for waiver of penalties imposed by Customs during 18.12.2025 to 04.01.2026 – reg.

The undersigned is directed to inform that the NFMIMS portal of the Ministry of Mines was migrated from NIC-DPIIT to NIC-Mines. Certain technical glitches were experienced during the post-migration stabilization period from 18.12.2025 to 04.01.2026. The IMS portal is now fully functional w.e.f. 05.01.2026 and is under observation.

2. Owing to the above system-related issues, some of the importers were unable to complete registrations/payments and obtain NFMIMS certificates within the prescribed timelines, resulting in delays in clearance of consignments at various ports and consequent imposition of penalties, despite there being no lapse on the part of importers. A letter dated 05.01.2026 from Freight Forwarders Association of India (FFAI) is attached herewith for reference.
3. In view of the above exceptional circumstances, it is requested that penalties imposed solely on account of non-availability of NFMIMS certificate during the period from 18.12.2025 to 04.01.2026 may be waived off against the proof of failure of registration/ payment on NFMIMS portal.
4. This issues with the approval of the Competent Authority.


(Mukesh Kumar)

Under Secretary to the Govt. of India
(Email: k.mukesh83@gov.in)

To,

Shri Surjit Bhujabal
Member (Customs)
(Email: membercus.cbic@gov.in)
Central Board of Indirect Taxes and Customs
Room No. 15028 & 15029, A Wing, 5th Floor,
Kartavya Bhavan
New Delhi - 110001



Federation of Freight Forwarders' Associations in India

NATIONAL APEX BODY OF CUSTOMS BROKERS ASSOCIATIONS & LOGISTICS SERVICE PROVIDERS IN INDIA

[ESTD. 1962]

FFFAI/REP/099/2025

05.01.2025

Shri Piyush Goyal, IAS
Secretary
Ministry of Mines
Government of India
Room no.320, A-Wing
Shastri Bhawan,
New Delhi – 110 001

Respected Sir,

Sub: Exemption of penalties due to migration of Import Monitoring System Portal

Greetings from Federation of Freight Forwarders Associations In India!

This refers to our discussions during our meeting with you on the above subject. At the outset, we are indeed grateful to you for sparing your valuable time and granting us a patient audience.

As informed, importers across the country have been facing problems since 18th -19th December 2025, because of issues with the Import Monitoring System Portal, due to which:

- They have not been able to register and pay for the incoming import consignments prior to their arrival in India
- They have had to pay penalty levied by the Customs department for failure for the above, for no fault of theirs

We request you to kindly issue an advisory to Central Board of Indirect Taxes and Customs (CBIC) to exempt penalty for non-registration of import consignments on the Import Monitoring System Portal, subject to submission of evidence of failure to register the consignment due to issues with the Import Monitoring System Portal.

This advisory may be addressed to:

Shri Surjit Bhujabal
Member (Customs)
Central Board of Indirect Taxes and Customs
Room No. 15028 & 15029, A Wing, 5th Floor,
Kartavya Bhavan
New Delhi - 110001

We trust you will consent to our request for which act of kindness, we shall be obliged.

Thanking you,

Yours truly,
For Federation of Freight Forwarders in India.

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